

Dear Sir or Madam:

Please make VRS services mandatory and fully restore funding to providers. VRS is SO much better than the so-called "functionality equivalent" TRS. TRS doesn't meet my needs as well as VRS. Also, business partners and relatives prefer communicating with me over VRS rather than TRS.

VRS in other words are critical in the fast-paced world of Real Estate Investing and Computer consulting. With TRS, one typically one-minute call can stretch to 7-10 minutes and it is ridiculous!

I do not have the time to go back and forth for 10 minutes.

Whereas, VRS can be done within 2 minutes.

So in other words, VRS is MUCH more "functionally equivalent" than TRS for ALL callers involved, be they hearing or deaf.

Thank you for listening. You may reach me through e-mail if you have any questions or need clarification.